



# Internal Quality Management

Evaluating and Improving  
Competence-Based Higher Education

Mag. Dr. Evelyn Bergsmann  
OeAD Informationstag  
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# What is the project about?

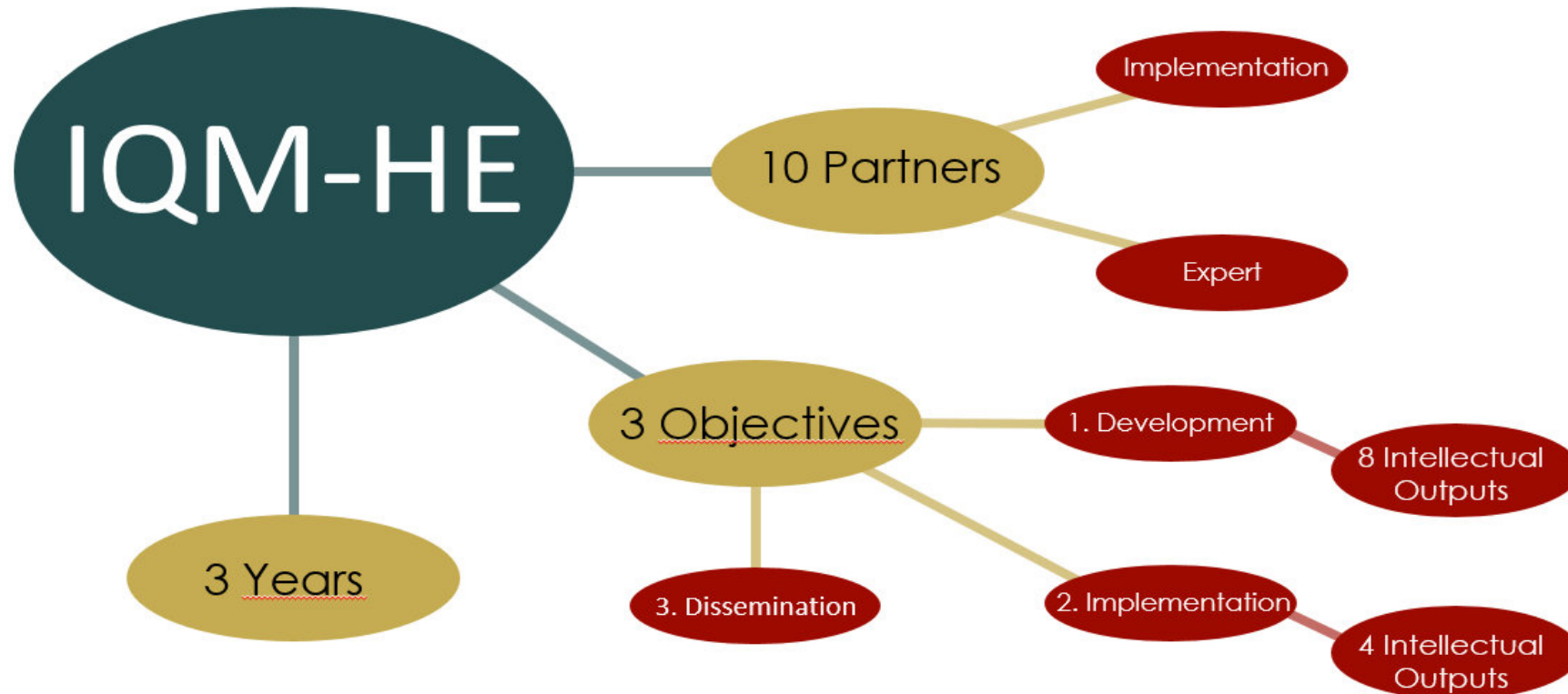
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A procedure for internal quality management in higher education

- Focus on students' competences
- Stimulates discussion about students' competences in a higher education institution

European Toolkit for Internal Quality  
Management

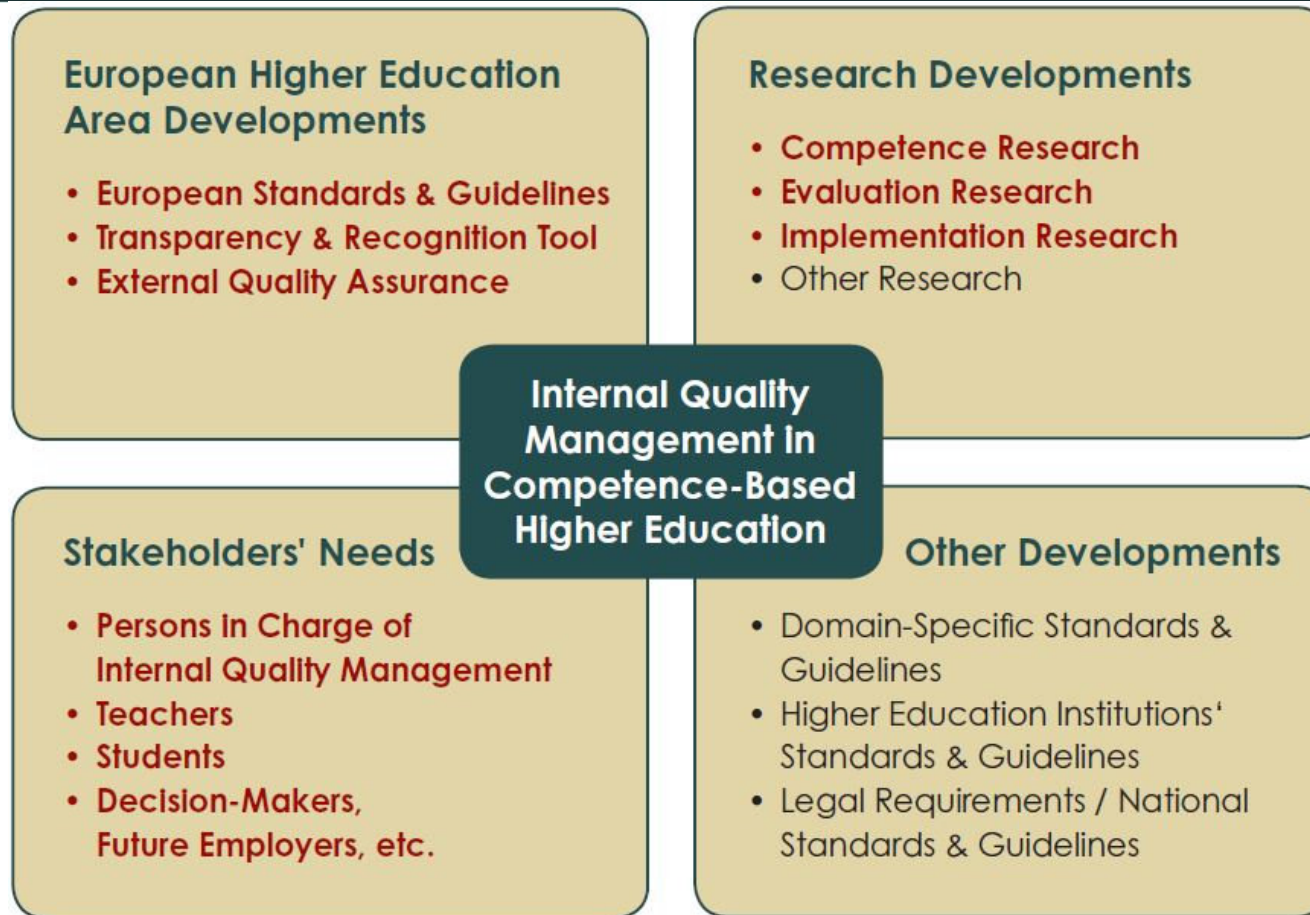
# Project-Overview



IQM-HE

Internal Quality Management: Evaluating and Improving Competence-Based Higher Education

# Developments influencing Internal Quality Management



# IQM-HE Consortium



University of Ljubljana



# IQM-HE Consortium

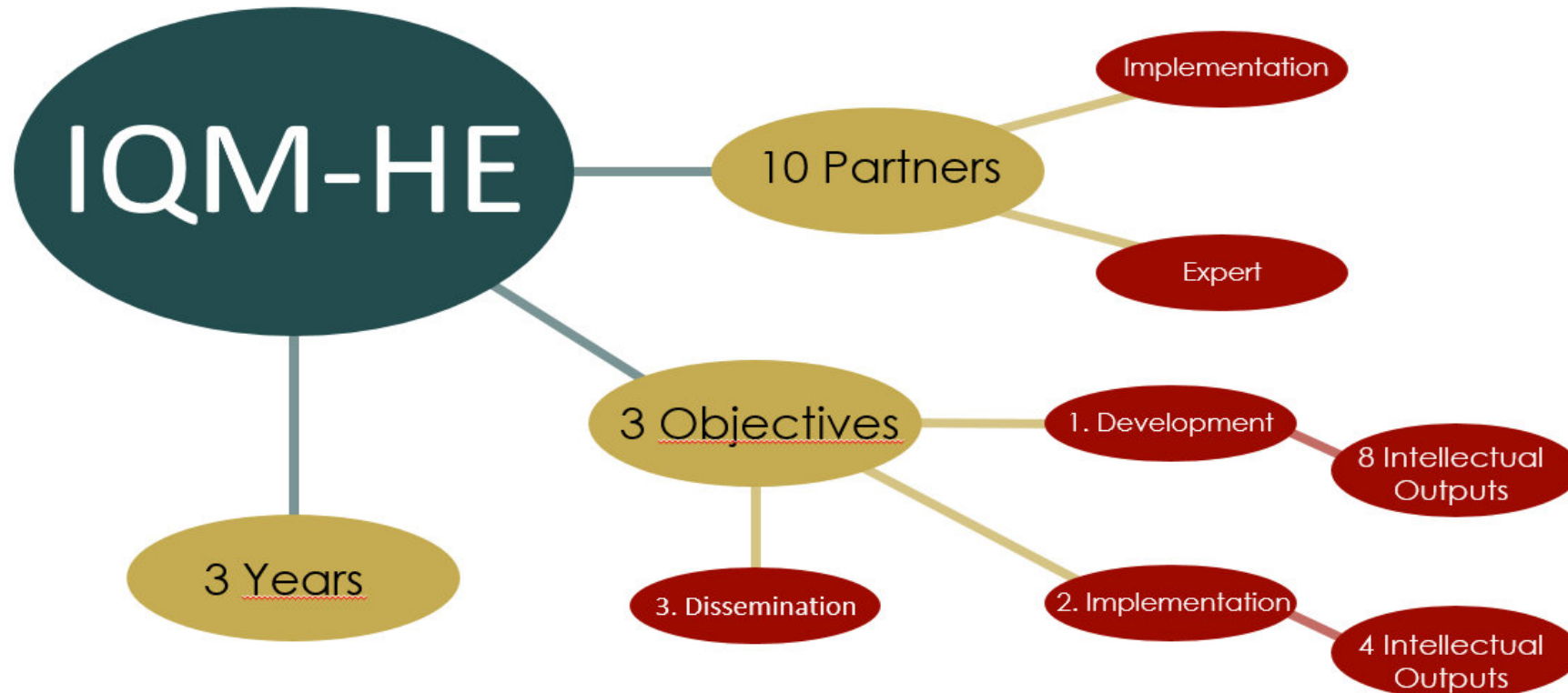
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# Three objectives

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European Toolkit

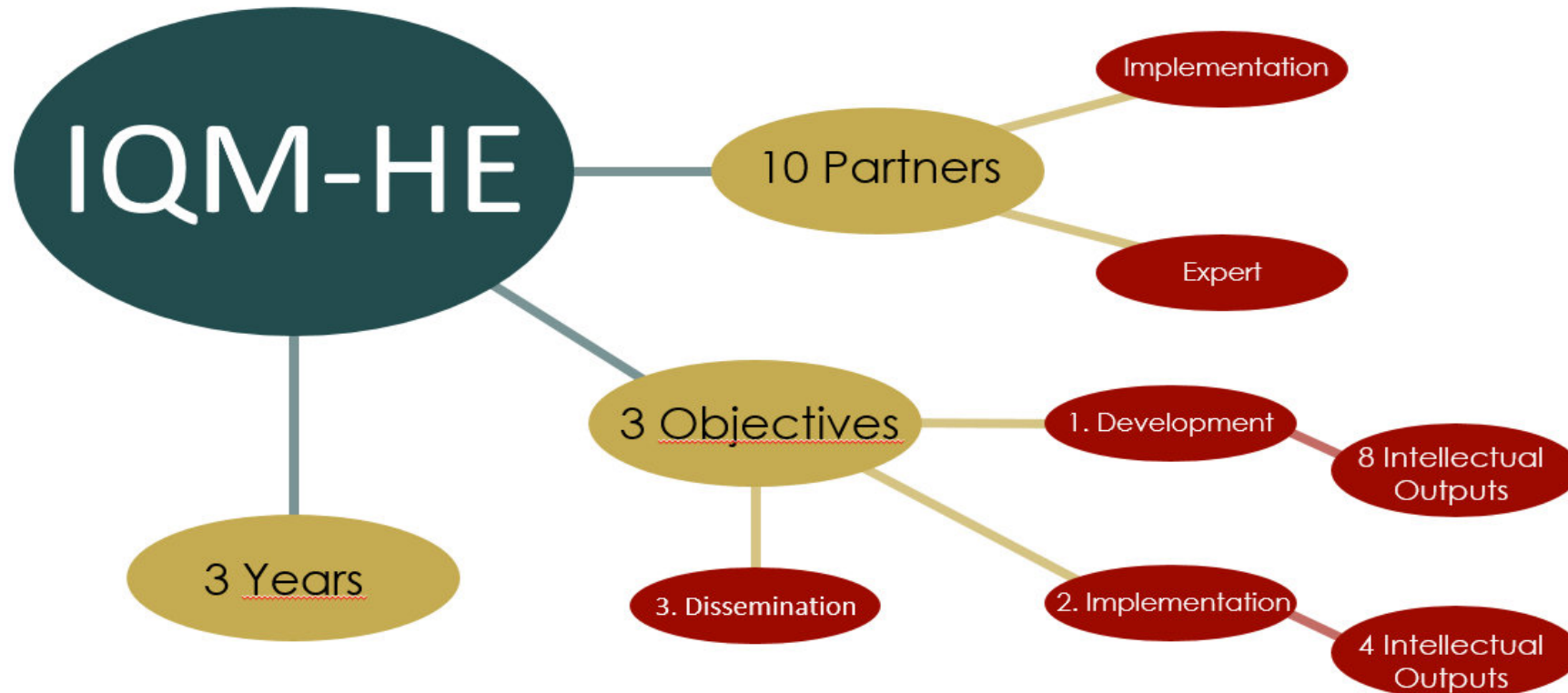
1. Develop

2. Implement

3. Disseminate



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# Why?

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- Shift from teacher-centredness to student-centredness (competences)
  - Modernisation in quality management is needed
- Bologna process led to common ground in higher education
  - Standardised but flexible procedure for European higher education institutions is needed

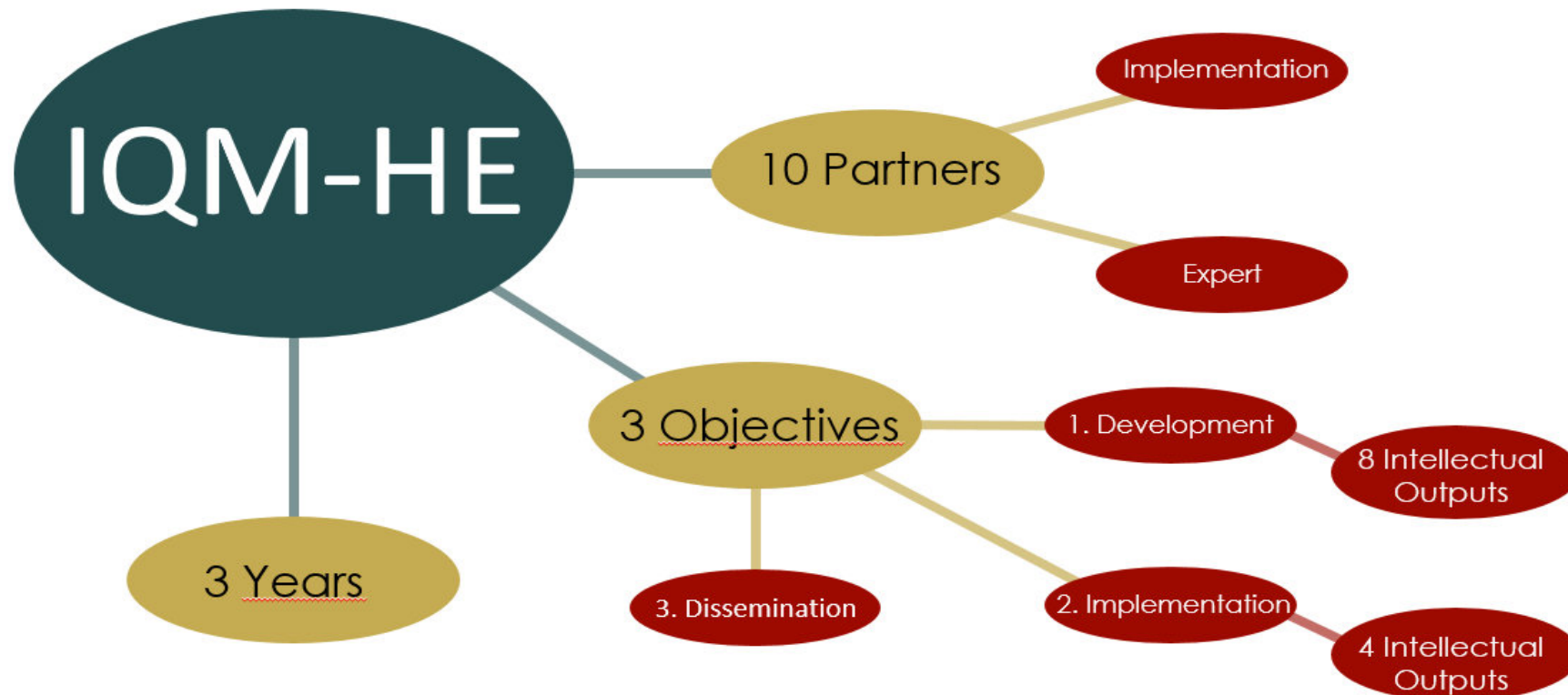
# Who for?

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- For higher education institution that
  - implemented competence-based higher education
  - are interested in evaluating

Procedure is flexible and hence for various disciplines and various higher education types.

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# Erfahrungen aus Jahr 1

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## ■ Unterschiedliche

- Perspektiven
- Kulturen
- Professionen
- Landessprachen
- Fachsprachen

➤ sehr bereichernd

➤ viel Kommunikation nötig

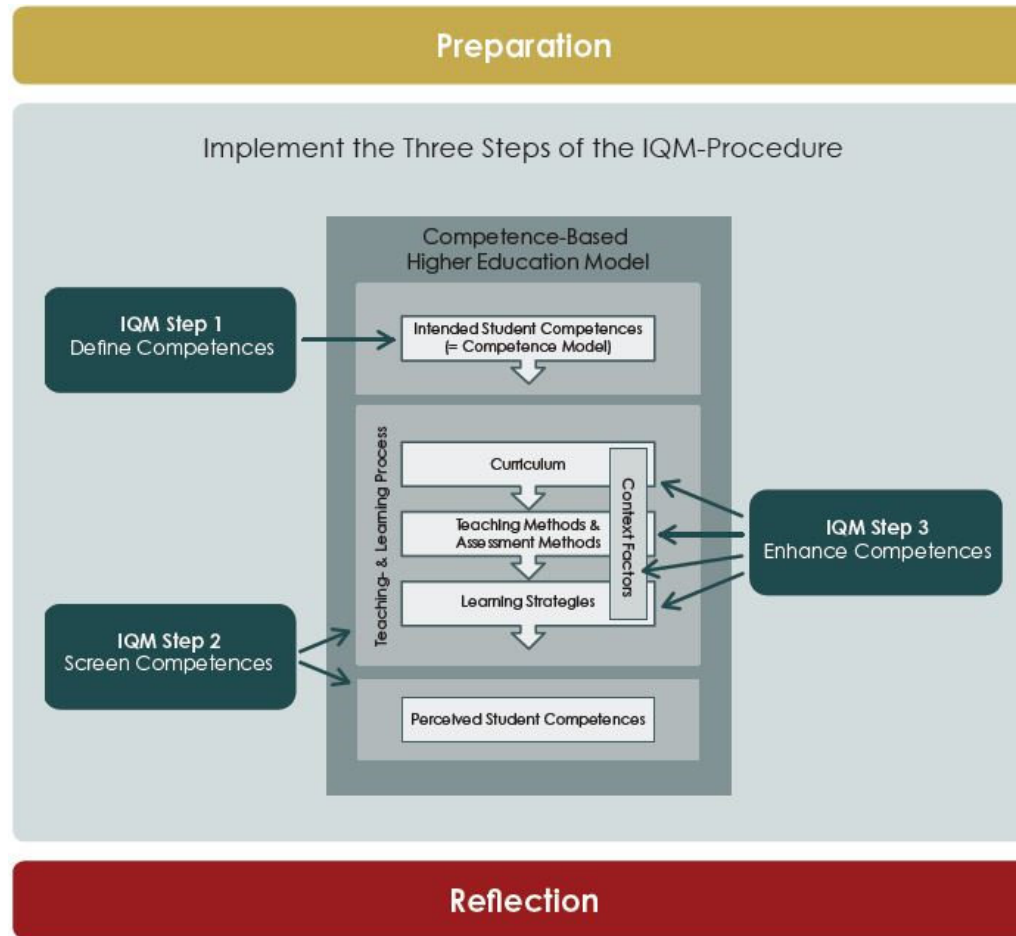
# Ergebnis aus Jahr 1



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# The IQM-Procedure - Overview



# Impressionen



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# Impressionen



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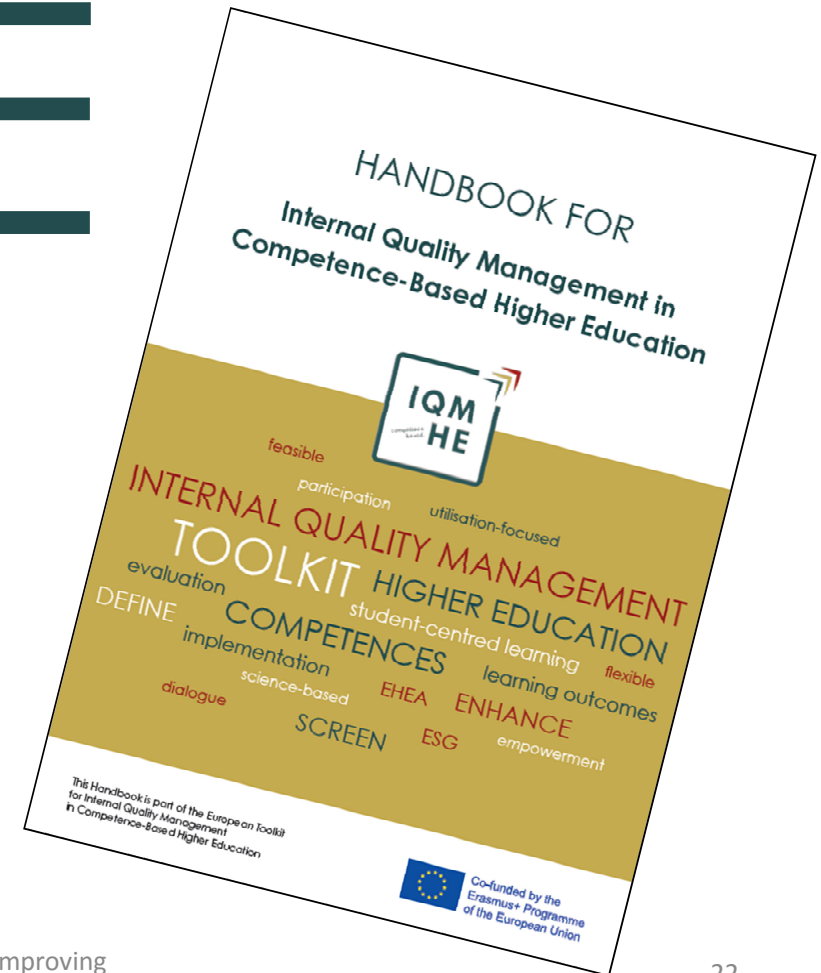
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